

Date: Wednesday 2nd April 2014
To: Wisbech PRG Groups

Subject: Older People's Programme Consultation

Purpose: Important Information.

Please see end of report for glossary of initials.

As I told you in my last report the provision of a lead provider to succeed what the all knew as Cambridgeshire Community Services and this selection has now reached the stage of Public Consultation. The way that all Older People and Adult community services will be provided for the next five years is entirely dependent on the outcome and selected provider determined by the selection process.

This is the chance for the public to be listened to in the final selection of a chosen provider.

You will recall the process has identified a short list of four organisations that have both the ability and the financial resources within the set budget to make this very important service provision which will undoubtedly have a significant impact on the majority of our patients in over the forthcoming years.

The CCG has organised a series of public meetings throughout the area. You owe to your selves and if you are members of a Patient group to your fellow patients to look at the proposals and make your opinions count.

I have attached a list of the Dates and times of the public meetings as a pdf and also a pdf copy of the consultation document. In addition to English it is available in a selection of languages from the contact below.

There is also the opportunity to make your voices felt on line and the CCG Website will provide the links.

Questionnaires are included in the document to provide feedback and inform the CCG's final choice of Lead Provider wherever possible please try to attend the events or express your views online and encourage others to do the same.

The CCG Patient Representatives will of course continue to monitor the both the selection process and very carefully the commencement of the service provision.

Thank you for your attention.

John Grevatt

Patient representative - Wisbech LCG - Cambridge and Peterborough CCG - PRG - Fenland Health and wellbeing group.

Additional consultation documents are available as below, there are also some translations of the summary and feedback forms –in the following languages:

Latvian, Lithuanian, Polish, Portuguese, Russian, Urdu.

Contact: Jane Coulson, Engagement Manager
Cambridgeshire and Peterborough Clinical Commissioning Group
Zone B, City Care Centre, Thorpe Road, Peterborough, PE3 6DB
01733 776197

How to contact me:

Please feel free to contact me as Groups or individuals if you have a concern you would like me to take to the Groups I attend. All the surgeries have my contact details.

What I would like to receive is your patient experiences good or bad at either GP surgeries or Hospitals or indeed any aspect of NHS treatment and your suggestions for improvements.

I regret I cannot undertake matters that concern active complaints concerning individual Patient – GP / Hospital treatment as these are matters for the surgeries / Hospital trusts themselves through their established complaints procedures.

I am happy to receive Patient Representative Communications at address below, although naturally this would be confidential to Patient Participation Group Secretaries or Practice Personnel. I am also happy to receive email communications on my NHS email address from anyone who wishes to bring something to my attention either as an individual or a group.

Please head any emails with "Patient Rep" in the subject line to ***john.grevatt@nhs.net***.

Important Note: The above email address is a confidential and secure NHS email address and may be used in confidence for communications relating to my role as Patient Representative and for related NHS matters but may not be used for Personal or Commercial communication.

The postal address is:

J. Grevatt, LCG mail, Ashtree Lodge, Luttongate, Gedney Hill, Spalding, Lincs, PE12 0QH.

Potted Biography:

It is worth noting for those that do not know the area or me; whilst my postal address is Lincolnshire, I am 68, married with two children and a much loved Granddaughter and we live just over the county boundary and very close to Parson Drove which is our home Surgery and has been for nearly forty years. I have spent most of the last 30 years before my retirement as a Managing Director of a Wisbech based subsidiary of a national construction and development company and the last 10 years following my retirement from that running my own Business Consultancy.

Wisbech is where the majority of our social life still takes place so I have a reasonable knowledge of Wisbech and its strengths and vulnerabilities. As a matter of interest after

leaving education which was heavily science biased my first job was as a very junior Technician in the Pathology department of Epsom District Hospital in Surrey, a career path I did not pursue (sometimes to my regret).

Much needed Glossary Notes!

CCG Cambridge and Peterborough Clinical Commissioning Group (responsible for Commissioning service throughout the Group area and setting strategies also monitoring the LCGs and the appropriate LCG Budgets);

LCG Local Commissioning Group (in Context referring to the Wisbech LCG responsible for commissioning Clinical services in their Local Area using their local budgets);

PRG – Patient Reference Group (this is attached to the CCG and is composed of Mandated [voting] representatives from the LCG's established to monitor and review CCG policies and decisions from a patient's perspective;

PPG – Patient Participation Group (attached to individual Surgeries these can be on line or physically meeting on a regular basis).

CCO - CCG Chief Clinical Officer