

Date: Wednesday 6th March 2014

To: Wisbech PRG Groups

Subject: General NHS matters & Attendances at Wisbech Local Clinical Commissioning Group (LCG) and Cambs Clinical Commissioning Group (CCG) Events as LCG & CCG Patient Representative.

Purpose: Information.

Please see end of report for glossary of initials.

March Report:

The provision of a lead provider to succeed what the all knew as Cambridgeshire Community Services and this selection has now reached the stage of Public Consultation. Adult Community services and older peoples care will be undertaken by the chosen partner. The process has identified a short list of organisations that have both the ability and the financial resources within the set budget to make this very important service provision which will undoubtedly have a significant impact on the majority of our patients in the forthcoming years that they contract for.

To enable the public to have its say on this process there will be a series of Public meetings throughout the CCG area.

There will also be the opportunity to make your voices felt on line and the CCG Website will provide the links.

Questionnaires will be available to provide feedback and inform the CCG's final choice of Lead Provider so it is important for patients to be informed about this process and wherever possible to attend the events or express their views by online means.

The CCG patient group this has reviewed the draft consultation document and has made many recommendations to the CCG from the perspective of service users and it is hoped that that will be reflected in the final document.

The Patient Representatives will of course continue to monitor the both the selection process and very carefully the commencement of the service provision.

The step up/ down beds administered by our own local GP's to assist in the pilot scheme at Wisbech North Cambs Hospital Trafford Ward continues with much success.

The NHS 111 Service I informed you about is now operational and anyone calling for out of hours care will encounter it. I would be pleased to hear from any patients who have used it.

Don't forget I would also like to hear about any recent A&E experiences you or any one close to you have had. It will really help in informing both the Patient Group and the Commissioning Bodies themselves.

What do you think about integrating health and social care?

The Government has asked health and social care authorities around the country to draw up plans to integrate health and social care services better, through what is being called the Better Care Fund.

On behalf of local health and social care authorities and the Health and Wellbeing Board, Cambridgeshire County Council is now seeking the views of local people about the local plans and asking for people to come to one of the three events they are arranging across the county.

At the events Officers from the County Council and the Clinical Commissioning Group will explain the plans and there will be opportunities to ask questions and give your views.

These are:

- Monday 24 March 1.30-3.30pm The Meadows Centre, Cambridge
- Monday 24 March 5-7pm The Maple Centre, Huntingdon
- Friday 28 March 10-12pm The Boathouse, Wisbech

To book a place please email Anne-Marie Green at Cambridgeshire County Council on anne-marie.green@cambridgeshire.gov.uk or ring 01223 715903.

Thank you for your attention.

John Grevatt

Patient representative - Wisbech LCG - Cambridge and Peterborough CCG - PRG - Fenland Health and wellbeing group.

How to contact me:

Please feel free to contact me as Groups or individuals if you have a concern you would like me to take to the Groups I attend. All the surgeries have my contact details.

What I would like to receive is your patient experiences good or bad at either GP surgeries or Hospitals or indeed any aspect of NHS treatment and your suggestions for improvements.

I regret I cannot undertake matters that concern active complaints concerning individual Patient – GP / Hospital treatment as these are matters for the surgeries / Hospital trusts themselves through their established complaints procedures.

I am happy to receive Patient Representative Communications at address below, although naturally this would be confidential to Patient Participation Group Secretaries or Practice Personnel. I am also happy to receive email communications on my NHS email address from anyone who wishes to bring something to my attention either as an individual or a group.

Please head any emails with "Patient Rep" in the subject line to ***john.grevatt@nhs.net***.

Important Note: The above email address is a confidential and secure NHS email address and may be used in confidence for communications relating to my role as Patient Representative and for related NHS matters but may not be used for Personal or Commercial communication.

The postal address is:

J. Grevatt, LCG mail, Ashtree Lodge, Luttongate, Gedney Hill, Spalding, Lincs, PE12 0QH.

Potted Biography:

It is worth noting for those that do not know the area or me; whilst my postal address is Lincolnshire, I am 68, married with two children and a much loved Granddaughter and we live just over the county boundary and very close to Parson Drove which is our home Surgery and has been for nearly forty years. I have spent most of the last 30 years before my retirement as a Managing Director of a Wisbech based subsidiary of a national construction and development company and the last 10 years following my retirement from that running my own Business Consultancy.

Wisbech is where the majority of our social life still takes place so I have a reasonable knowledge of Wisbech and its strengths and vulnerabilities. As a matter of interest after leaving education which was heavily science biased my first job was as a very junior Technician in the Pathology department of Epsom District Hospital in Surrey, a career path I did not pursue (sometimes to my regret).

Much needed Glossary Notes!

CCG Cambridge and Peterborough Clinical Commissioning Group (responsible for Commissioning service throughout the Group area and setting strategies also monitoring the LCGs and the appropriate LCG Budgets);

LCG Local Commissioning Group (in Context referring to the Wisbech LCG responsible for commissioning Clinical services in their Local Area using their local budgets);

PRG – Patient Reference Group (this is attached to the CCG and is composed of Mandated [voting] representatives from the LCG's established to monitor and review CCG policies and decisions from a patient's perspective;

PPG – Patient Participation Group (attached to individual Surgeries these can be on line or physically meeting on a regular basis).

CCO - *CCG Chief Clinical Officer*